

*The management of Auric Metal Finishers Ltd is committed to consistently providing and continuously improving a versatile electroplating service to meet customer specification, design and schedules as agreed.*

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Furthermore, the management will:

1. Maintain certification according to ISO 9001:2015.
2. Set Quality objectives each year.
3. Conduct periodic reviews of performance against objectives and communicate the results throughout the organisation.
4. Conduct periodic reviews of the Quality Management System and Quality Policy to ensure their continuing suitability and effectiveness.
5. Analyse all customer specified requirements to ensure that the Company remains competitive in delivering a profitable and desirable electroplating service that consistently meets all those requirements.
6. Control the processing of customer products through documented systems and effective process control.
7. Monitor for customer satisfaction and changed aspirations, legislation, technology, political, economic, social or environmental conditions that can affect the service provision or customer satisfaction.
8. Introduce process and system improvements identified from feedback and monitoring sources.
9. Ensure training and knowledge of all employees and those working for or on behalf of the Company is commensurate with their roles and responsibilities.
10. Induct and communicate the key requirements of the Quality Policy and the Quality Management System to all new employees and those working for or on behalf of the Company.

Signed :   
Mike Ross  
Director  
Auric Metal Finishers Limited

Signed :   
Tom Mitchell  
Managing Director  
Auric Metal Finishers Limited